# Questions & Answers

1. \*\*What are your business hours?\*\*

\*\*Answer\*\*: Our business hours are Monday to Friday, from 9:00 AM to 6:00 PM (local time). We are closed on weekends and public holidays.

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2. \*\*How can I contact customer support?\*\*

\*\*Answer\*\*: You can contact us via email at support@example.com or call us at +1-800-123-4567. Our support team is available during business hours.

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3. \*\*Where are you located?\*\*

\*\*Answer\*\*: Our office is located at 123 Main Street, Suite 400, New York, USA. Please feel free to visit us during our business hours.

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4. \*\*What products do you offer?\*\*

\*\*Answer\*\*: We offer a variety of products including:

● Laptops

● Smartphones

● Software solutions

● Accessories

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5. \*\*What is your return policy?\*\*

\*\*Answer\*\*: We accept returns within 30 days of purchase, as long as the items are in their original packaging. To initiate a return, please contact our support team.

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6. \*\*How do I reset my password?\*\*

\*\*Answer\*\*: To reset your password, go to the login page, click on "Forgot Password," and follow the instructions sent to your registered email address.

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7. \*\*Is there a mobile app for your service?\*\*

\*\*Answer\*\*: Yes, we offer a mobile app for both Android and iOS. You can download it from the Google Play Store or the Apple App Store.

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8. \*\*What payment methods do you accept?\*\*

\*\*Answer\*\*: We accept the following payment methods:

● Credit/Debit Cards (Visa, MasterCard, American Express)

● PayPal

● Bank Transfers

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9. \*\*Do you offer international shipping?\*\*

\*\*Answer\*\*: Yes, we offer international shipping to most countries. Shipping fees may vary depending on the destination.

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10. \*\*How can I track my order?\*\*

\*\*Answer\*\*: Once your order has shipped, you will receive a tracking number via email. You can use this number to track your order on the carrier’s website.